

RENTAL AGREEMENT

Stay in the Smoky Mountains / 828-788-2737 / info@stayinthesmokytn.com



Terms of your rental:

1. **CANCELLATION POLICY:** Due to the nature of our business, and the fact that people generally book our cabins well in advance, we require a minimum of 30 days notice in order to give a full refund of your deposit, less a \$75 cancellation fee. If you must cancel your reservation with less than 30 days notice of your arrival date, and we are able to re-rent your cabin in full, we will be happy to refund your deposit, less the \$75 fee.
2. Free internet service inside the unit is provided.
3. The unit you are renting is completely furnished. Nothing should be taken out of the unit, except the beach towels, and any beach chairs if provided.
4. Your rent includes basic cleaning after you leave, including washing sheets and towels. Please wash the dishes and cooking utensils that you use before you leave. Hang wet towels up to dry, and please empty the trash. If excessive cleaning is required, or if items are stained, damaged, or missing, additional charges will be billed to your credit card.
5. No smoking or pets allowed.
6. Volume and noise levels must be kept to a level that will not disturb other residents.
7. The owner reserves the right to cancel and refund the full amount if any circumstances render the unit un-rentable.
8. Neither the owner nor manager is liable for personal injuries or stolen items.
9. We do not require a security deposit, however, your credit card will be used as security in case there are missing or broken items, or extra cleaning is required.